Student Outreach Services…serves first generation, multicultural and non-traditional students and engages students in personalized academic coaching, peer mentoring and specialized programs using a global and multicultural focus to support student persistence and academic achievement.

About Jump Start WWU

Jump Start WWU is an early move-in program designed to help students successfully transition to the Western community.

Through workshops, interactive programs and community building activities, students feel more connected, more confident and ready to begin their college career.

Assessment Objective

To identify how students’ attitudes, beliefs and perceptions about transitioning into Western, building community, preparedness to navigate college and how their mindset, as it relates to perceived intelligence (Growth Mindset), was informed and developed through the Jump Start WWU program.

Number of Jump Start Students Retained: Fall 2016 to Winter 2017

- Retained: 1
- Not retained: 112

Overall retention rate from fall to winter term: 99%
Methodology: “Pre” and “Post” qualitative surveys were administered to the Jump Start WWU attendees.

• Students reported feeling connected to Student Outreach Services and how valuable it was to establish a community of peers before school began.

• 94% of students responding to our survey (n=83) reported that they either agreed or strongly agreed that they felt more prepared to be more successful in college.

• 96% of students either agreed or strongly agreed they felt more connected to the Student Outreach Services community (peer mentors, advisors, and peers).
**Methodology:** “Pre” and “Post” qualitative surveys were administered to the Jump Start WWU attendees.

**Student Testimonials**

- **My key takeaways from the Growth Mindset & The Other 4.0 presentation is that college isn't just about getting your degree, but becoming who you are meant to be, discovering your place in a community, and building a network around you that will change your life.**
- **I would definitely recommend this. Especially for students that had a rougher time transitioning from high school to college, out of state students, students with mental illness, and students in general that are feeling intimidated by college. Jumpstart has helped inspire me and give me hope that I can succeed in college if I put my mind to it and utilize the resources that are set in place to help me succeed.**

**Recommendations:** What did we learn that we needed to change?

**From the Results:** Several students felt that Saturday seemed really long and suggested it could be broken up more with more free time for students to get settled to help make the experience less stressful.

**Outcome:** Re-evaluate the Friday, Saturday, and Sunday schedules to determine if there might be other, possibly better program scheduling, to help students transition to WWU in a way that minimizes stress.