

Addressing Course Access Issues

Each summer our incoming freshmen participate in Summerstart Orientation and Registration. We survey students regarding satisfaction with class schedule following Summerstart.

Over the years, concerns from new students have centered around course access.

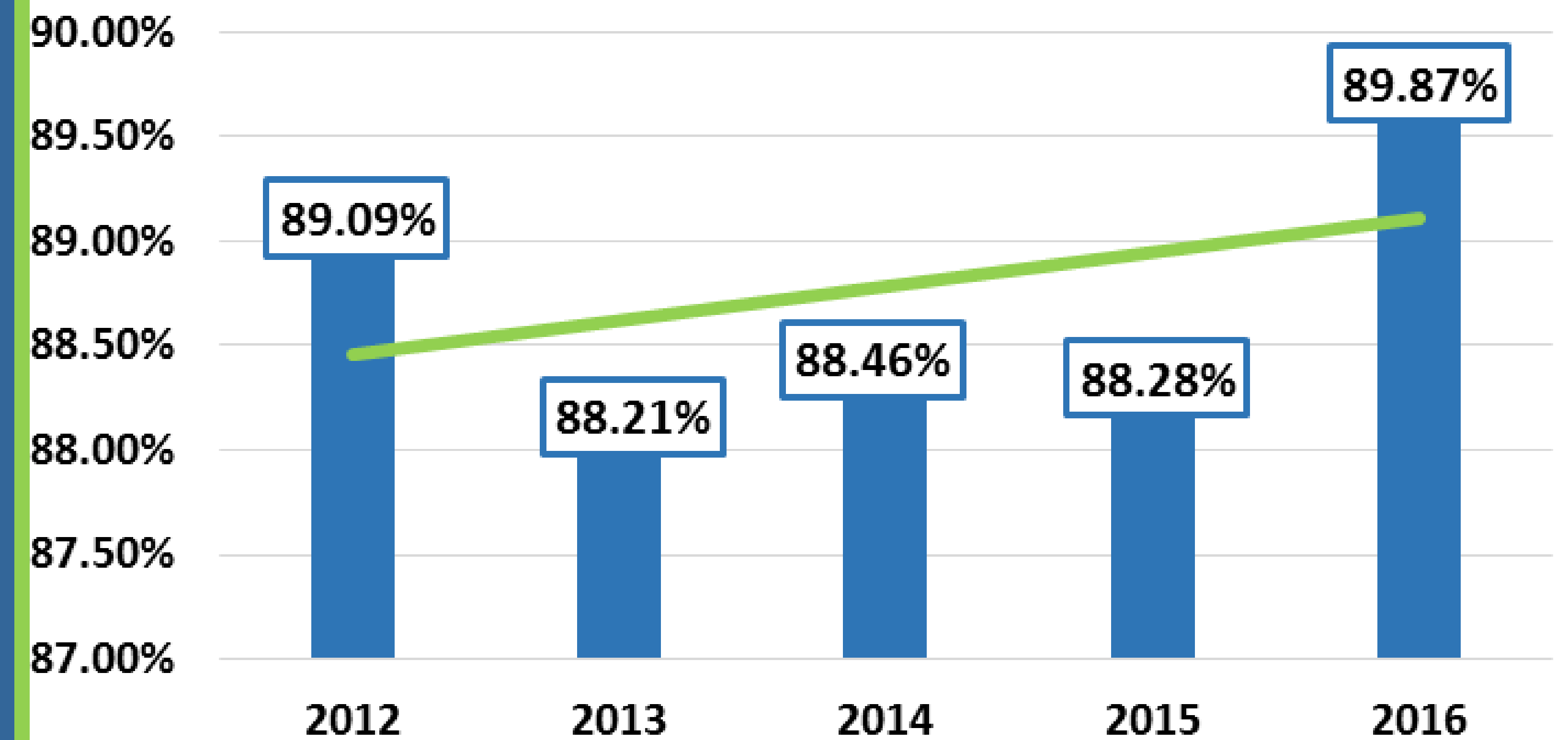
The number one issue related to dissatisfaction with class schedule is consistently reported as “The classes I need to take were full.”

The Registrar's Office has taken steps over the past five years to improve access to classes for our new students.

Solutions

- The Registrar's Office has partnered with Academic Advising and Admissions to review incoming students' academic interests and adjusted course limits to align with demand.
- Collaborated with academic departments to determine bottleneck courses and offer enrollment management solutions.
- Implemented an online registration waitlist system with automated text messaging notifications.

How satisfied are you with your class schedule? Very Satisfied or Satisfied



Reason cited for dissatisfaction: The classes I need to take were full.

