Increase in Walk-in Advising

The AAC offers walk-in advising weekdays while classes are in session during fall, winter and spring quarters. Appointments are typically limited to 15 minutes in length and designed to answer immediate questions that cover the full scope of advising. If it is identified students need further advising, students are scheduled for follow up appointments.

**Data:** Since 2010, visits to the AAC have increased:
- Fall: 104%
- Winter: 159%
- Spring: 131%

**Action:** After analyzing the increase in student demand for walk-ins and the increase in student wait-time, the number of advisors who staff walk-ins has been increased during peak advising times throughout each quarter.